

Guideline Title:	Library Accessibility Guidelines
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1. **Guideline Statement**

The University of Niagara Falls (UNF) Library is committed to providing equitable services and spaces to all members of the UNF community by removing and preventing any barriers to accessibility.

2. **Purpose and Scope**

The purpose of these guidelines is to ensure that the Library is accessible to all UNF community members, and that the needs of individuals with disabilities are met in a timely manner. These guidelines apply to the Library's physical collections, digital collections, premises, services, and programming.

3. **Definitions**

For the purpose of these guidelines, "disability" is defined as:

- Any physical impairment, infirmity, illness, or injury
- Any mental impairment, disorder or developmental disability
- Any learning disability
- Any dysfunction in using spoken or written language

4. **Collections**

The UNF Library has both physical and digital collections.

Digital collections consist of a variety of resource types including but not limited to eBooks, articles, courses, and learning objects. The Library selects resources with built-in accessibility tools whenever possible. Most resources have capabilities for text resizing, text-to-speech, translation. Some platforms may have additional features. Users are encouraged to make an appointment with a Library Staff member to explore accessibility options in the digital collection.

The physical collection consists of various equipment intended to support learning and the accessibility of workstations. Accessibility equipment includes:

- Blue light blocking glasses
- Large print and high contrast keyboard
- Sound muffling headphones

- Sound muffling earmuffs

Equipment acquisition is demand-based. Requests can be made at library@unfc.ca and will be evaluated and filled at the discretion of the University Librarian.

5. Premises and Services

The Library will ensure the premises are physically accessible. This includes but is not limited to keeping doors and walkways free of obstructions and using high-contrast colours and dyslexia-friendly fonts in signage.

Support persons and interpreters are welcome in the Library.

Service animals are welcome in the Library; however, Library staff have the right to request documentation from a health professional in order to confirm service animal status.

6. Accommodations

The Library will work with the Student Success Office to ensure that all reasonable accommodations are met. Library-specific accommodations can be requested at library@unfc.ca.

7. Notices

Any disruption of service that may affect the accessibility of the Library, such as system failure or an elevator shutdown, will be posted promptly and prominently on the Library website and Library social media channels.

8. Revision of Guidelines

This Accessibility Guidelines will be reviewed annually to ensure its effectiveness and alignment with UNF's goals and values.